

“The envelope”

A tool to support transmural communication between the hospital and the community pharmacist

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I herewith declare that I have:

- no conflict of interests
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Background

Home-based character of oral anticancer therapies (OACT)



Important role for primary care professionals



Various barriers for collaboration, e.g. lack of shared electronic patient record



In Belgium: community pharmacist (CP) is not informed about start of OACT

Methods

- Facilitate transmural communication between hospital and CP
- 2 oncology departments in regional hospitals
- Use of “the envelope” as tool for transmural communication



”The envelope”



Medication therapy plan

Prescription(s)



Information leaflet on OACT

Information letter with barcode and QR code



”The envelope”

Results

Dec '21 – Apr '22: 25 envelopes were received by a CP



16 CPs completed the survey



- Received from patient (n=11) or caregiver (n=5)
- Mean duration of counselling interview: 14 min
- Several actions by CP
- Only 10 envelopes included a therapy plan
- 7 CPs performed medication reconciliation → detection of one discrepancy and one drug-related problem

Conclusion

- Valuable and efficient tool
- Intermediate solution in anticipation of shared electronic patient record
- Enables role for CP in the counselling of patients upon initiation of OACT and perform a medication reconciliation

