

The effect of an innovative mentalization-based communication skill training in pharmacy practice: a pilot study.

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Declaration of interest:

I herewith declare that I have:

received funding from the following companies:

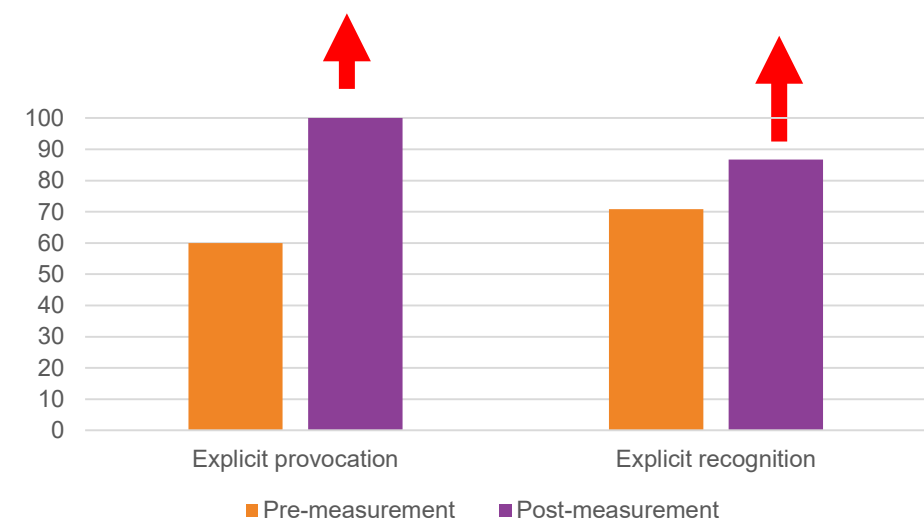
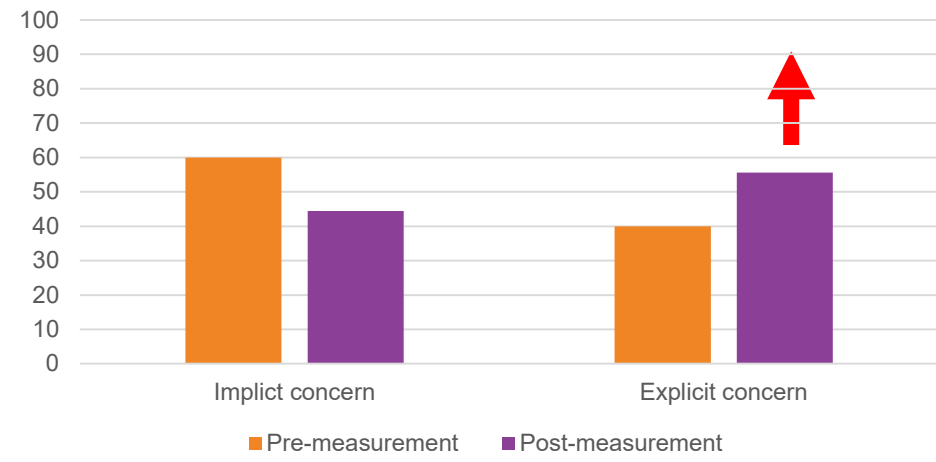
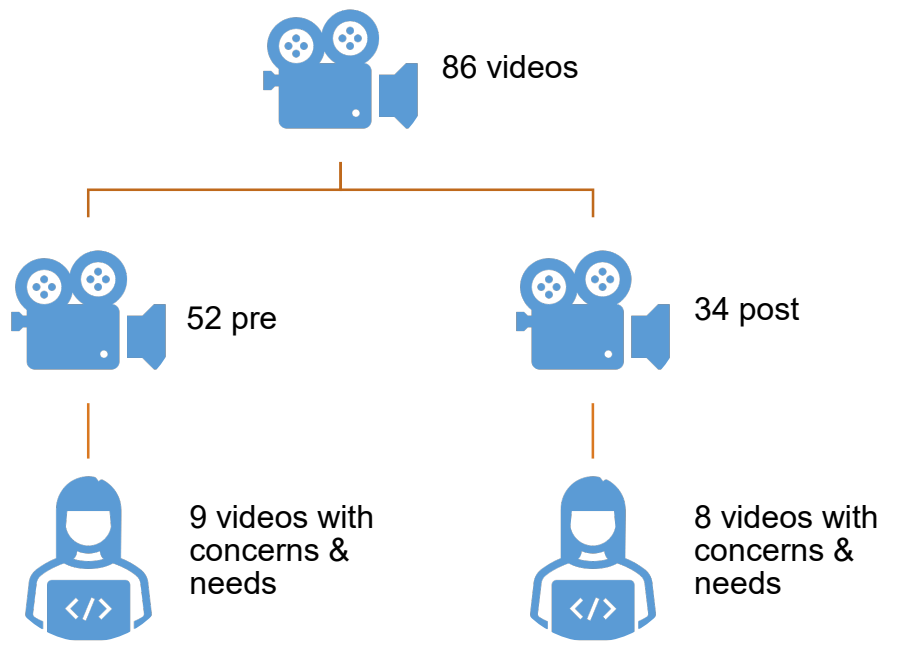
- Teva, but not related to this study

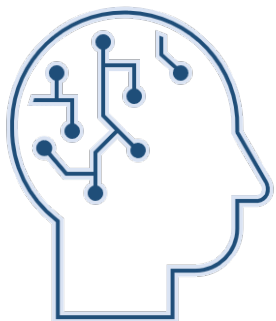


Mentalizing in pharmacy practice

- Shift in patient-centered health care in pharmacy practice
- Stress ≠ effective communication
- Training on how to deal with own emotions and those of the patient *'mentalizing'*
- Hypothesis: Better detection of concerns and needs about medication use







- Conclusion: explicit shift in concerns and reaction of pharmacy staff member.
- Stepping stone: larger study and implementation in pharmacy practice

